



# TOTAL QUALITY ASSOCIATES

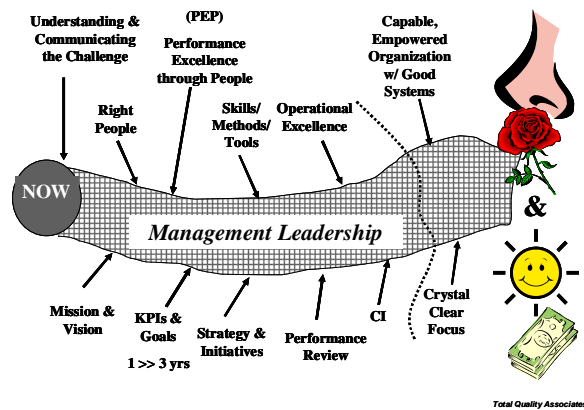
*Achieving Results through Business Excellence*

## How to Smell the Roses while Achieving Business Success

This is a 4-hour workshop combined with optional In-house application for Managers at all levels.

If you and other managers in your organization are often stressed day after day ... just to keep from being "swept out to sea" then this mini-workshop is for you and/or your management team.

- Learn how to get your organization focused on the right activities.
- Identify workday activities which can really bring long-term benefits and help you stop the personal "rat race".
- Understand *8 important roles* you have as a leader, which will allow you to "Smell the roses while achieving business success".
- Learn if your management style engages or alienates your workforce ... and what to do about it.
- Discover unique and powerful ways of displaying your performance data to track, help motivate, discover systemic issues and improve performance.



### **Expected outcomes** \_\_ You WILL

- ✓ Understand the leadership style required to achieve business excellence while relieving stress.
- ✓ Take away 3 immediate actions you can take to help engage your workforce at a higher level.
- ✓ Create a broad roadmap for how to "Smell the roses while achieving business success".
- ✓ Discover one of the most powerful tools for driving business excellence.

Contact us for workshop structure, cost, dates and in-house options.

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