

GARY J. NADER, CQM, COE, COA

PAPERS AND PRESENTATIONS

1. **Applying Quality Methods in Non-Manufacturing Areas:
Great Opportunities**



- 44th Annual Conference RSASQC; Rochester, NY
- 43rd Annual International Quality Congress; Toronto, Canada
- 46th Annual Conference RSASQC; Rochester, NY
- Boeing Company, Quality Symposium; Seattle, WA

2. **Increasing Profitability Through Quality**

- Reprographics Dealer Advisory Council; Seabrook, SC
- International Reprographics Association Convention; Boston, MA
- Northwest Reprographics Association Conference; Vancouver, BC
- Association for Information and Image Management; New York
- Western New England Purchasing Association; W. Springfield, MA
- ASMMA/I.D.A. Conference; San Francisco, CA

3. **The Right People in The Right Seat on the Bus**

- MHEDA Manager's Retreat; Chicago, IL
- Affiliated Chambers of Commerce of Greater Springfield, MA
- Chamber of Commerce "HR Day"; Miami, FL

4. **Strategies for Controlling Product and Supplier Quality**

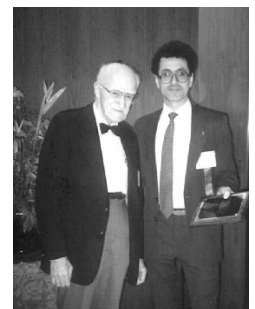
- U. of Maine Pulp and Paper 29th Annual Summer Institute; Orono, ME
- U. of Maine Pulp and Paper 31st Annual Summer Institute; Orono, ME
- James River Institute: Quality in Manufacturing Conference; Nashua, NH
- James River Institute: Quality in Manufacturing Conference; Chicago, IL

5. **Stop Scrapping Burnt Toast (Problem Solving & Process Improvement)**

- MHEDA Manager's Conference; Chicago, IL
- Western Massachusetts Exchange; West Springfield, MA
- MHEDA Annual Conference; Phoenix, MA
- Affiliated Chambers of Conference of Greater Springfield, MA
- Rotary of Enfield, CT
- Mayor's State of the City Forum; Hallandale, Florida

6. **ISO 9000: Why, What, & How?**

- National Conference of American Paper Institute; Atlanta, GA
- Pioneer Valley Manufacturers' Association; Springfield, MA
- ARMM National Conference; Phoenix, AZ
- Executive Management Series, PIASC; Los Angeles, CA
- APICS - Monadnock Chapter; Keene, NH



*Dr. Joseph Juran with Gary Nader
after Gary received an award at the
International Quality Congress.*

7. **Making Work Teams Really Work**
 - 3rd Annual Team Conference, Western N.E. College; Springfield, MA
 - *Business West* Magazine; April, 1995
 - American Forest & Paper Association; Chicago, IL
 - University of Maine; Orono, ME

8. **Total Quality for Customer Satisfaction and Mutual Profit**
 - Impro '89 KVP; Kalamazoo, MI
 - Chamber of Commerce; West Springfield, MA
 - Western Massachusetts Section ASQC; West Springfield, MA
 - 49th Annual Conference, RSASQC; Rochester, NY

9. **Plan of Control - A Strategy for Higher Quality at Lower Cost**
 - 42nd Annual conference RSASQC; Rochester, NY
 - 45th Annual conference RSASQC; Rochester, NY

10. **Optimizing Quality Control: People, Performance, and Profit**
 - AQC Technical Meeting; Hartford, CT
 - 43rd Annual Conference RSASQC; Rochester, NY
 - TMI Conference (Engineering Soc. of Detroit); Detroit, MI

11. **Supplier Quality is Essential for Success**
 - 44th Annual International Quality Congress; San Francisco, CA
 - 47th Annual Conference, RSASQC; Rochester, NY

12. **Total Quality in Manufacturing and Non-Manufacturing**
 - U. of Maine Pulp & Paper 32nd Annual Summer Institute; Orono, ME
 - U. of Maine Pulp & Paper 33rd Annual Summer Institute; Orono, ME

13. **ISO 9000: The Fast Track to Registration**
 - 48th Annual Conference, RSASQC; Rochester, NY
 - 4th Annual National Quality Management Conference; Tampa, FL
 - 47th New England Quality Conference; W. Springfield, MA

TEACHING

“Total Quality Management”, ASQC and Holyoke Community College Course
 “Quality Planning and Management”, ASQ Course
 “ISO 9000 - Getting Started”, ASQ and SPACE Seminars
 Quality System Auditing with ISO 9000 Emphasis, SPACE Seminars
 “Total Quality and Human Resources”, University of Maine

Note: “SPACE” is the Springfield Area Council for Excellence, the Business Excellence arm of the Springfield, Massachusetts Chamber of Commerce.